



# Staff Newsletter

# George Frederick Rose 23rd May 1926 - 30th July 2018

## The following article is based on the eulogy given by Canon Haydock at George's funeral.

George Frederick Rose was born on Whit Sunday 23rd May 1926, the elder son of George, a dental technician, and Evelyn. They were living on Kent Road, Mapperley in a property owned by Evelyn's mother and, as was the usual custom, George was born at home. Evelyn's father Alfred Yeomans had been killed in action in 1917. The family lived on Kent Road until George was five when, his grandmother decided to sell the property and they moved to Conway Street, St Ann's Hill. His brother John was born there in 1933.

George attended Huntingdon Street School, where he excelled in all subjects, and his school reports show he was always top of the class. When he was 11 he passed the scholarship for the Grammar school, but unfortunately, like many of his generation, he was unable to take up his place and left school at 14. However, in spite of the fact his

formal schooling finished in 1940, he had developed a thirst for learning which continued for the rest of his life.

After leaving school in 1940, George worked at Boots and Players before joining the Navy in the early 1940s. He began his basic medical training at what is now Butlins in Skegness; one day, part way through a Medical Orderly course he was called to order and told "you passed all your exams yesterday" there had, of course, been no exams but they could not afford to have any failures. Within a week he was enroute to Australia as the only medic on a troop ship. On arrival he was stationed at a hospital in Sydney where he spent two years before returning, via the Far East.

On his return to Nottingham, in early 1947, he worked as a nurse at Mapperley Hospital. He also worked part time at the Theatre Royal, became a member of the Cameo Players, an amateur dramatics group and joined the Nottingham Aquarists society. It was whilst attending one of the Aquarists social outings, a visit to Dudley Zoo, that he met Sheila Lymn. They married in 1951, settling in Carlton. In 1952, George's career path changed when Harold Lymn, his father in law, asked him to join the family business which had been set up by his father A W Lymn in 1907.



**Continued on page 2** 

On joining the business, George worked at the office on Bath Street alongside his brother-in-law Douglas. He worked in all departments, and quickly acquired the essential skills to establish himself as a Funeral Director. He and Douglas began studying for nationally recognised qualifications.

In 1955 George passed, with Honours, the National Association of Funeral Directors (NAFD) exam to practice the Art and Science of Embalming. Later that year he joined the British Institute of Embalmers (BIE), and in 1959 he took his Diploma in Funeral Directing. He was National President of the BIE 1971/2, and was made a Fellow of the BIE in 1975. The Lymn Roses being the only family to simultaneously have had three generations of Members.

In 1958 George became a Director of A W Lymn and continued in this role for the next 60 years. Although he retired from daily attendance at work 20 years ago at the age of 72, he still took an active role in company matters, and remained Chairman, chairing his last company meeting in May of this year. During his time the business has changed immensely and now operates 26 funeral homes plus floristry, monumental masonry and Rolls-Royce vehicle hire but still maintains family ethics and remains wholly owned by the Lymn Rose familys his signature has been on every deal.

George was a modest man who taught by example and guidance rather than following a strict rule book and this was the philosophy he and Sheila applied when bringing up their three children Jenny, Nigel and Jackie. As a father he ensured they had the opportunities he hadn't had, instilling a strong work ethic, but also encouraged them to have fun and develop their own interests. He was immensely proud of their achievements, and was delighted that so many of them had chosen to join the family business. He often commented how lucky he and Sheila were that their three children, four grandchildren and seven great grandchildren, were all living locally and wanted to spend time with them. However the family believe it was the interest George took in everyone, his ability to reach across the generations and that he never seemed, looked or behaved like a stereotypical 92 year old.

Even last year, aged 91, he holidayed with each of the three children, not to mention the other family, social, business, Rotary and Masonic activities he continued to participate in.

George was also a talented artist, and particularly enjoyed drawing and wood carving. He never came away from a formal dinner without a menu card covered in sketches and his wood carving can be seen in the churches of St Cyprian

of Carthage and St Stephen in Sneinton.

After their marriage George and Sheila lived on Carlton Hill and in 1963 they purchased a plot of land in the area. George borrowed some books on architecture from the library, prepared all the plans (which the council passed with no amendments required) and organised and supervised a variety of tradesmen to build the new home. They lived there until 1981 when they moved to Ruddington.

During his illness, he didn't want any fuss, or expect anyone to make any concessions for him. The nurses at the hospital were very surprised that shortly after being diagnosed with terminal cancer he was eager to be quickly discharged. They were even more amazed when they discovered it was because he wished to attend the British Institute of Embalmers Conference for the 59th consecutive year.

Although he had to withdraw from certain aspects of life he never 'gave in', and right up until the end he maintained his sense of humour, and continued to take an interest in the family, the business and what was happening in the world.

#### Please see letter on back page

Sheila and family would like to thank everyone who helped, or attended, George's funeral as well as those who have sent messages or cards of support. This has really helped the family at an extremely difficult time.



## **Reflections coffins**

## from Mark Collishaw







**Congratulations** 

to Colum O'Shea

Colum has be invited to become a Member of the British Institute of Embalmers following a successful four hour practical examination.

## **Chapel name**

### from Louise Cook

It seemed appropriate to ask if the West Park Suite at Long Eaton could be renamed The Abrahart Suite in memory of my lovely friend and work colleague, Geoff.



# Seven generations of the Rose family



Carlton has been asked to order these two interesting coffins recently. The top one (complete with upside down plug) was for an electrician and the crane design was for a crane manufacturer.



When NLR asks someone to load his car with a few bits...

Yes that's 6 pedestals, 6 stands, 2 petal baskets and a 5' coffin spray plus all the other bits needed including an air conditioning unit...

# Olivia

## from Jackie Lymn Rose



Olivia is already a familiar face as she has spent the last year as a casual on work experience in the Mansfield area and at Robin Hood House. She has now started her training, joining us full time on 13 August. She will spend the next 12 weeks with the Stone Masons.



George F. Rose's Christening 1926

George Rose (born 1875), George Rose (born 1902), Richard Rose (born 1851), George Rose (born 1926)



Company Dinner 2018

Matthew Lymn Rose (born 1982), Louisa Lymn Rose (born 2018), Nigel Lymn Rose (born 1954), George Rose (born 1926)



# Client comments collected during June and July 2018

After each funeral we send a questionnaire out with our invoice. There is a section 'Were there any aspects of the funeral directors' service that you particularly liked?', The comments from the most recent are here, in regular font. The initials at the end of each comment relate to the funeral arranger and the funeral director, for example EC/JLR was arranged by Ellie and conducted by Jackie.

Any comments in *italics* are from letters received.

### **Drivers**

Excellent – 91 Good – 11 Satisfactory – 0

#### **<u>City Flowers</u>**

Excellent – 65 Good – 3 Satisfactory - 1

#### <u>Arnold</u>

At the funeral services in church and at the cemetery, the director was very caring. EC/RK All perfect nothing too much trouble Russ and Beryl were amazing all the way through. RK/RK All round very professional. EC/RK Ellie at Arnold office was extremely efficient. EC/RK Ellie Carr was so professional and very calming talking to us, going through all the arrangements. EC/RK On behalf of our family I would like to thank everyone connected with our mother's funeral. EC/RK All so friendly and caring. RK/RK All staff were very professional at all times prior and during the funeral. EC/ RK

#### **Beeston**

Personal service from Donna, Richard and staff. DMC/RJM Very satisfactory. DMC/DMC You go to Lymns – knowing they are the best – and that is what you have. NH/RJM

#### <u>Bingham</u>

A difficult situation based over 2 locations – Dominic's efficient, caring approach filled me with confidence & very grateful for his support. DTL/DTL

A short note express our deeply felt thanks for your beautiful handling to our goodbye to dad. We shall always remember your effort on our behalf. Please pass on our thanks to Rebecca White, who spoke so eloquently at the service. A page of history turned with grace, thanks again.

#### <u>Bulwell</u>

Kim in Bulwell office was lovely and friendly, could not do enough for you. KLN/RK They offered to stop on route to the

church at the deceased person's house of birth, there was a bow and a few seconds of silence which was nice. TK/ TK

#### <u>Carlton</u>

Everything done to a high standard. MJC/RK Not Feeling rushed everything at a gentle pace. NMR/NMR Yes they didn't rush me they took time. This was important to me. AA/AA Staff were friendly & approachable. MJC/NMR

Dear Mark, Mark and Lesley, I wanted to thank you for helping make the 'Celebration of Life' so beautiful. Your *help and support to arrange a day* that truly reflected the person she was will never be forgotten. I appreciate so much your patience, sensitivity and kindness during one of the saddest times in my life. I was so lucky to have a sister who was also my best friend and i could not have found a better place to care for her at the end than you. Lymn's should be extremely proud of Carlton. Just the 'diamantes' alone would have made her happy....! Thank you so much

#### <u>Clifton</u>

Joanna! Without Joanna I wouldn't have had a clue, very, very helpful & patient. JMW/CJO The personal touch was lovely on all aspects of the burial. JMW/CJO

#### Thank you for everything

#### **Cotmanhay**

Cotmanhay office have dealt with both my Dad & Mum's funeral within the last 18 months, Mick's attention to detail was amazing! DMT/MS Provision of vehicle suitable for wheelchair. MS/MS Everything was perfectly carried out. MS/MS Their patient and empathetic manner and attention to detail. Nothing is too much trouble. MS/MS

#### <u>Derby</u>

Very professional and considerate. DB/ KH Dan & Derek (driver) were very calm throughout. DB/KH

#### <u>Hucknall</u>

A very caring and personal service, also every question answered in detail. CAB/CAB

#### <u>Ilkeston</u>

Scott's kindness. SF/SF

### <u>Littleover</u>

Knowledge, punctuality, courtesy. AK/AK

Totally professional service offered but with kindness and compassion. AK/AK Personal and professional services provided by Angela Knight were outstanding. AK/AK

#### <u>Long Eaton</u>

It was helpful that we had met Richard on previous occasions. RJM/RJM

#### <u>Mansfield</u>

The way in which the advice given was to help us speed things along. SB/SB We were all particularly impressed by their organisation, time keeping, and their calming manner – A very professional team. DC/DC

#### Mansfield Woodhouse

Jonathan's personal skills were excellent. Elaine was really good at her job. SEJ/JWB

Nothing was too much trouble and all my questions were answered in a professional and concise way. JWB/ JWB

Everyone we had dealings with at Lymns was very kind & considerate, which made the whole process a lot more bearable. JWB/JWB The attention & care shown by Jonathan W Baker. Elaine was outstanding cannot praise them highly enough. JWB/JWB

Very personable & helpful offered to keep flowers for us whilst away on holiday – thank you. JWB/JWB The general compassion they showed. JWB/AA

Compassion and caring by both (Sandra) Elaine at Lymn's and Jonathan on the day at the Woodhouse premises. SEJ/JWB

The very relaxed feel in the office at Lymns. The overall service was very professional but friendly at the same time – I could not fault it. JK/JK

#### <u>Nottingham</u>

All involved were very respectful. MR/TK

Approach was brilliant and I liked the space given to us as a family to make choices away from the team. TK/TK The calmness by Mark. TK/NMR The personal service, friendliness and attention to detail. BH/NMR I was really impressed by their unobtrusive efficiency and the respect our mum and we were given by Lymns. TLS/TK

#### **Ollerton**

Darren was very honest as he knew we were having a tough time with the length of time it took to release my mum. DDR/DDR

#### **Osmaston**

The family would like to offer our sincere thanks to you and your staff for all the excellent help and support that you provided during this most difficult of times. Our decision to place the funeral arrangements with A.W.Lymn has been fully vindicated. We think we were very lucky with the combination of yourself and BJ. Thank you again MC/MC

Very friendly, polite and caring. MC/ RJM

Mark Chapman was very pleasant & understanding, really nice man. MC/ MC

#### **Radcliffe on Trent**

The funeral was carried out in a beautiful and dignified way. JK/JK

Dear Jane, I just wanted to thank you and your team for all the support you gave me and my brother following the death of out mother. It has been such a traumatic time for the family but you helped enormously by handling everything so efficiently and professionally. You also gave me great advice and were able to make decisions when I really didn't know what to do. Everything you said made perfect sense and you were able to put my mind at rest. Brian also was incredible kind and helpful whenever we called at your office. On the day of the cremation you and your team were so kind and handled everything with such dignity - I shall never forget that. So a very bug thank you to you Jane - you were quite simply, brilliant.

#### **Spondon**

I thought Fiona handled all aspects of funeral arrangements with empathy & professionalism at a pace that suited client. FH/KH Fiona's helpfulness. FH/KH

#### **Stapleford**

Extremely friendly and helpful. TSR/RJM

Very homely service throughout. TSR/ RJM

The service at the crem by Val Stanley was perfect. Everyone at the reception commented on it. The bow to the coffin by the staff. TSR/JLR

#### <u>Sutton</u>

Everything, nothing was too much trouble helped with everything. JWB/ JWB

100% on all counts! SJD/MLR The helpfulness of taking care of all aspects – e.g. music for service & photograph editing for service sheets – this alleviated a lot of stress. KLH/AA The staff were very helpful, warm, friendly, & felt listened to, like they really cared about your feelings. KLH/ JWB

#### West Bridgford

Very attentive to the family by the staff, and in true with the wishes expressed by my sister and myself. SJD/CJO

#### <u>Wollaton</u>

Very accommodating of particular requests. Very kind and helpful staff. NAA/RJM Everything from start to finish was very well organise. JLR/JLR

#### The Craftsmen in Stone

To Ben and the team, Thank you for doing our mum proud. Her headstone is outstanding.

#### **Could Do Better**

Wrong details in newspaper.

#### Things felt a little rushed.

All these matters have been investigated and where necessary procedures have been updated to prevent reoccurrence of these problems

#### Online reviews are also available at

https://www.funeralzone.co.uk/funeraldirectors

#### and

https://www.facebook.com/pg/awlymn/ reviews/

## **Best Practice of the Month**

## from Nigel Lymn Rose

In a shift from the usual 'Best Practice Award' I feel that the staff in the lead up to and at Dad's funeral, as well as the support given to my family was exceptional and all those who helped on this deserve employee of the month.

Clearly we cannot do that and so on behalf of the entire family, I would like to thank all our staff for their continued support and friendship and this month we will not be singling any one out for employee of the month.

Nominations received this month will all go forward to next month and there will be two awards in September.

This month in addition to the donations received in memory of George the company will be making a £500.00 donation to The John Van Geest Foundation and recording it as being from the staff and not the company.

SERVICES percival House Faneral Home RECEIVED 2 = AUG 2018 Established 19 Acor Disel those proved I was to have been with you and your family on Saturday. What a wonderful Fibrate to such a special Man. Eventhing weat of so smoothly, every detail was project. Your Conductor and statt made the day so special for everyone, please convey my comments to all your statt. Not only were they a tribute to A.W. hypen and the lynn hore Family, but set as envious tack for all member of the profession to follow. - Thinking of you all, we send ous love and look forward to meeting up soon. give Non a special hug from the

## National Celebrant Awards for 2018

Congratulations to Rebecca White on her nomination in National Celebrant Awards for 2018.

She has asked to pass on her thanks for all the support we have given her in the first year.

For more information about the awards please have a look at the website https://celebrantsconvention.co.uk/the-national-celebrant-awards/



## Welcome

## to Jake and Andrew



Jake Bush has joined us as a causal driver bearer in Derby in the hope to build a funeral directors career. He was originally attracted to working as a funeral director following a conversation with his cousin, Andrew who is a funeral director in Suffolk. Jake who lives in Alfreton has previously worked for Ken Gregory's. In his spare time he likes to watch football and follows Chesterfield FC, Derby County FC and sometimes Manchester United.



Andrew Brown will be a familiar face to those in the south area, having been the verger at Holy Rood in Edwalton for the past 20 years. He lives in Clifton and has three children. In his spare time he plays the bass guitar in a band and is a keen photographer.